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#### Market Announcement to South Pacific Stock Exchange

"BSP - 2025 Half Year Investor Presentation"



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22 August 2025

"BSP - 2025 Half Year Investor Presentation"

"Market Announcement to South Pacific Stock Exchange"

Our Parent Company, BSP Financial Group Limited based in Port Moresby, PNG has released this market announcement on PNGX.

Rajeshwar Singh DIRECTOR

Alvina Ali

**COMPANY SECRETARY** 



# Half Year Results 2025 Investor Presentation



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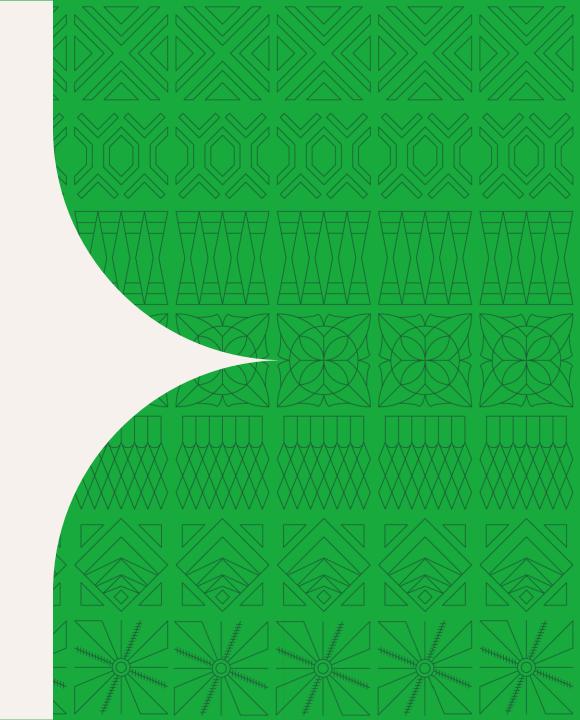
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# Overview

Mark T. Robinson, Group Chief Executive Officer



# Leading bank of the South Pacific

Largest bank in the South Pacific, operating in 7 countries.

#### WHO WE ARE

- Headquartered in Port Moresby, PNG, with 4,600+ employees and 2+ million customers.
- Listed on PNGX (2003) & ASX (2021), with a K10.7b | A\$ 4b Market Capitalisation.
- Independent Board composed of highly qualified, internationally diverse directors.
- High calibre executive team with a strong mix of global and South Pacific banking experience.

#### MARKET LEADER

- Largest bank in PNG with significant market share across key segments.
- Strong presence in 6 other South Pacific Markets, reinforcing regional leadership.

### LONG-TERM STRUCTURAL GROWTH OPPORTUNITY

 Well positioned to capture demand from growing populations, expanding trade and accelerated digital adoption in the region.

### DIVERSIFIED REVENUE BASE

 Diversified and resilient earnings profile, with strong contributions from lending, foreign exchange, fees and life insurance.

### PROVEN TRACK RECORD OF PROFITABILITY AND RETURNS

- Consistent earnings underpinned by diversified revenue streams, disciplined risk and cost management.
- Attractive Dividend Yield.

### STRONG BALANCE SHEET & CAPITAL MANAGEMENT

 Well funded with a robust capital and liquidity position.

### COMMITMENT TO INNOVATION AND IMPACT

 Championing prosperity and broadening digital access across the South Pacific

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# Result Highlights

+9.8%

Revenue

+9.8%

Statutory NPAT

+ K0.50/share

Interim Dividend, up 11.1% from 1H24

23.6%

Annualised Return on Equity

25.4%

Capital Adequacy Ratio, 13.4 %pts over regulatory minimum

+ 12.9%

Customer Accounts; 3.2m active accounts at 1H25



### Our market

BSP continues to grow and innovate in an increasingly competitive and rapidly evolving environment

#### MARKET ENVIRONMENT





Regional Governments focused on fiscal sustainability

Greater receptiveness to International partnership in our Pacific markets

Heightened competition in PNG with positive legislative reforms and increased investment

Rural and remote communities requiring innovative and inclusive financial solutions

#### BSP'S FOCUS

Attract, develop and retain top talent

Simplify and enhance our processes and platforms

Invest in digital and data capabilities to improve decision making

Invest in technology to deliver an exceptional customer experience

Implement modernization program to build the South Pacific's International bank

Seize valuable opportunities for constructive engagement and regional collaboration



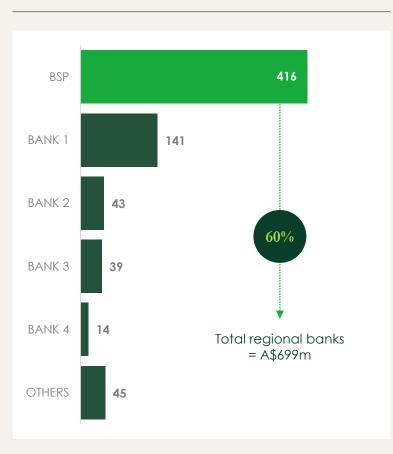
BSP Financial Group Limited

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### A leader in the South Pacific

BSP's NPAT and balance sheet are materially larger than other South Pacific banks.

STATUTORY NPAT [FY24, A\$M]



NET LENDING [FY24, A\$M]



TOTAL DEPOSITS [FY24, A\$M]



TOTAL ASSETS [FY24, A\$M]



EQUITY [FY24, A\$M]



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Data shown is FY24, as not all banks have released 1H25 results.

# Building a world class bank

Operational highlights

#### STRATEGIC PILLARS



**Revitalise** 



Better Serve Underbanked



**Drive Prosperity** 



**Business Bank** 



**Corporate and Government** 



Optimise Physical Cash Management The Strategic shifts are supported by four key enablers:



**People** 



Data & Digital



Technology & Operations



Partnership & Operating model



#### **Recent initiatives:**

#### **FX ONLINE**

- Feature that allows business customers to make seamless foreign currency transactions.
- Reduces manual intervention and repetitive processes.

#### **CONCIERGE APP**

- Productivity enhancement tool that manages our customer journey through triaging requests and queue management
- Personalises the customer experience and improves inbranch performance

# Financial Results

Glen Skarott, Group Chief Financial Officer



# Strong operating performance in 1H25

### Solid growth in revenue and earnings

PGK [millions]	1H-24	1H-25	CHANGE
Revenue	1,459	1,602	9.8%
- Net interest income	982	1,017	3.6%
- FX income	259	320	23.6%
<ul> <li>Fee and commission income</li> </ul>	185	212	14.6%
- Insurance/other income	33	53	59.6%
Operating expenses	(579)	(681)	17.6%
Operating profit	880	921	4.7%
Credit expenses	(84)	(67)	(20.2%)
Profit before tax	796	854	7.3%
Income tax	(334)	(282)	(15.6%)
Underlying NPAT	462	572	23.8%
JV <sup>1</sup> impairment	(36)	-	
ACT <sup>2</sup> settlement	95	-	
STATUTORY NPAT	521	572	9.8%

AUD <sup>3</sup> [millions]	1H-24	1H-25	CHANGE
Revenue	586	621	5.9%
- Net interest income	394	394	(0.1%)
- FX income	104	124	19.2%
- Fee and commission income	74	82	10.6%
- Insurance/other income	13	21	54.0%
Operating expenses	(233)	(264)	13.5%
Operating profit	353	357	1.0%
Credit expenses	(34)	(26)	(23.0%)
Profit before tax	320	331	3.6%
Income tax	(134)	(109)	(18.5%)
Underlying NPAT	186	222	19.5%
JV <sup>1</sup> impairment	(14)	-	
ACT <sup>2</sup> settlement	38	-	
STATUTORY NPAT	209	222	5.9%

<sup>&</sup>lt;sup>1</sup> Southeast Asia joint venture (JV) asset finance business <sup>2</sup> Additional Company Tax settlement

<sup>&</sup>lt;sup>3</sup> Average exchange rate of 0.4016 AUD=1PGK for 1H-24, and 0.3875 AUD=1PGK for 1H-25

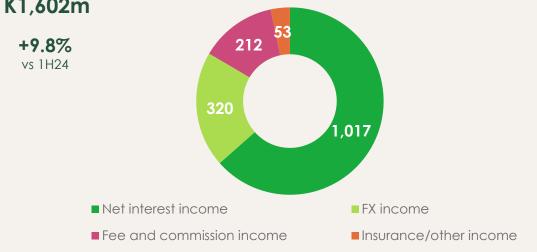
# Total income & Operating profit

Steady growth of the Group's operating profit, while making significant investments to modernise the business

TOTAL INCOME PGK [millions] OPERATING PROFIT PGK [millions]

K1,602m
+9.8%

K921m
+4.7%





- **Net interest income** increased 3.6%, driven by lending volume growth, a modest improvement in NIM and increased investment securities volumes.
- **FX earnings** increased 23.6%, driven by increased flows from resource and non-resource sectors in PNG, along with heightened international trade and investments.
- Total net fees and commission income grew 14.6%, reflecting strong underlying business activity.

- Operating Expenses of K681m in 1H25 were 17.6%<sup>1</sup> higher than 1H24 driven by wages & salaries and technology costs. Excluding Modernising for Growth expenses, operating expenses were K628m (1H24: K550m).
- Modernising for Growth expenses were K53m for 1H25 (1H24: K29m), reflecting growth in staff resources, administration and computing costs

<sup>&</sup>lt;sup>1</sup> 17.6% is based on normalised 2024 operating expenses, excluding one-off impairment expenses; year-on-year change is 10.7% when including one-off impairment in the 2024 operating expenses result.

# Operating expenses

### Cost to income (CTI) ratio in line with expectations

PGK [millions]	1H-24	1H-25	CHANGE
Employment costs	269	308	14.5%
Administration and other costs	110	146	32.7%
Non-salary technology costs	78	101	28.8%
Depreciation	65	66	1.5%
Occupancy expenses	57	60	5.3%
Operating expenses	579	681	<b>17.6</b> % <sup>1</sup>
CTI Ratio	39.7%	42.5%	280bps

• CTI increased 280bps to 42.5% due to investments in the MFG program and is in line with the 42%-45% range expectations.

Employment, Non-salary technology, and Administration costs increased due to the Modernising for Growth (MFG) program.

<sup>&</sup>lt;sup>1</sup> 17.6% is based on normalised 2024 operating expenses, excluding one-off impairment expenses; year-on-year change is 10.7% when including one-off impairment in the 2024 operating expenses result.

# Credit quality

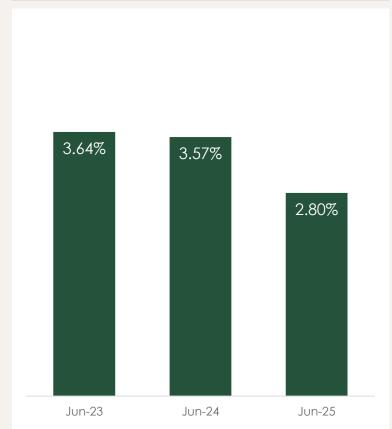
Improved credit quality due to prudent management and normalization of delinquency rates

#### **CREDIT IMPAIRMENT EXPENSES**



#### **DELINQUENCY RATES**

90+ days, as a percentage of total loans



#### **GROSS IMPAIRED ASSETS**



### Balance sheet

The balance sheet remains robust with continued growth in deposits

#### **GROSS LOANS**



#### **TOTAL ASSETS**



#### **DEPOSITS**

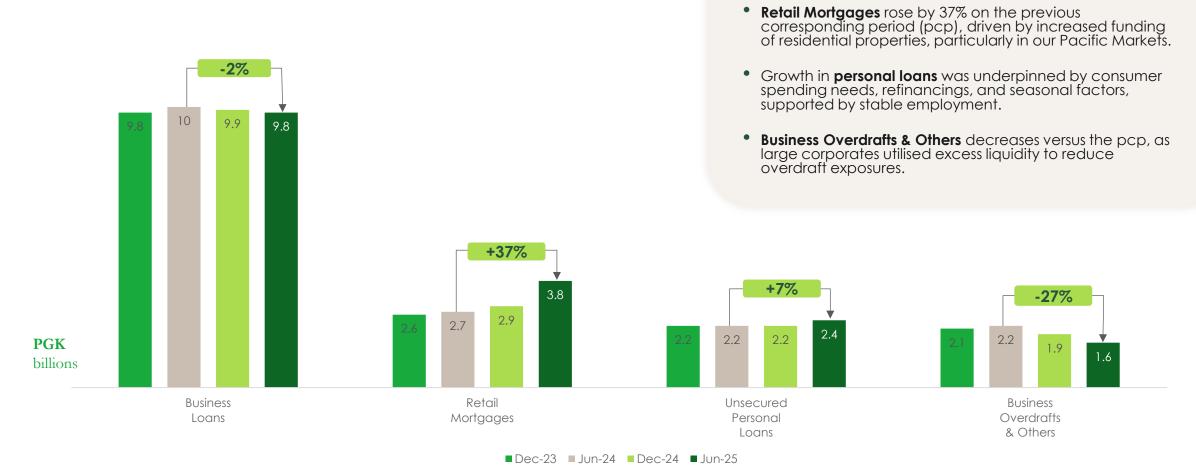


#### **DEPOSITS MIX**



# Loan book composition

Loan portfolio remains resilient, with strong growth in Retail lending



**Business Loans** reflects a slight reduction in the portfolio driven by subdued market conditions. Strong Corporate pipeline to support future growth.

# Key ratios

### Our business fundamentals remain strong

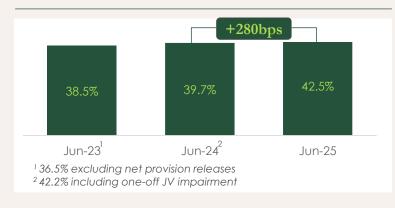
#### RETURN ON EQUITY [ANNUALISED]



#### RETURN ON ASSETS [ANNUALISED]



#### **COST TO INCOME**



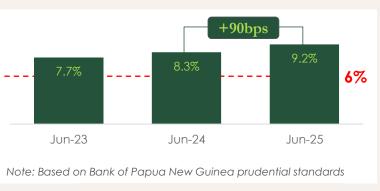
#### LOAN TO DEPOSIT



#### CAPITAL ADEQUACY



#### **LEVERAGE RATIO**



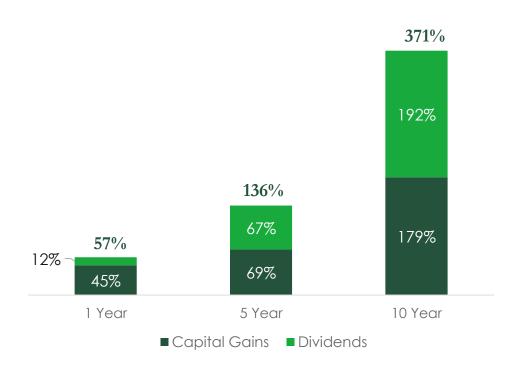
### Shareholder distributions

Interim dividend increased by 11.1%

#### **EARNINGS PER SHARE AND INTERIM DIVIDENDS**



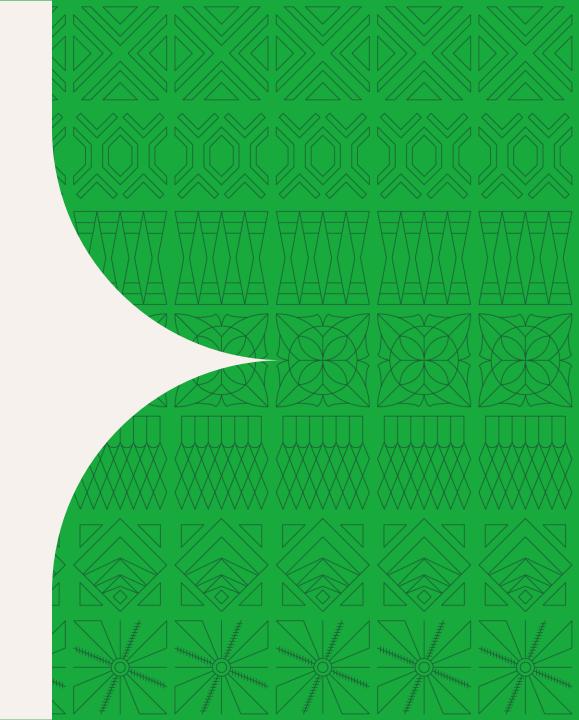
#### TOTAL SHAREHOLDER RETURN (TSR1)



<sup>&</sup>lt;sup>1</sup> TSR = capital gains [PNGX share price movement] plus dividend paid, divided by the closing share price on 31-December.

# Strategy & Outlook

Mark T. Robinson, Group Chief Executive Officer



# Building a better future

Caring for our customers and community



# Strong growth in our digital channels

Digital banking transactions grew 16.6% over pcp

#### **EFTPOS** [MILLIONS]



#### MOBILE BANKING [MILLIONS]



#### INTERNET BANKING [MILLIONS]



#### ATM [MILLIONS]



### BSP Wantok Wallet

Digital innovation to expand financial inclusion to the underbanked and unbanked.

In February 2025, we launched Wantok Wallet in PNG. This everyday, easy-to-use product allows the unbanked and underbanked to access BSP services, sending and receiving money anywhere in PNG using their mobile phone number.

 $\rightarrow$ 

Cardless cash withdrawals at BSP ATMs and Cash Agents with one-time security password.

 $\rightarrow$ 

Usable on feature phones or smartphones – no internet connection needed.

Rollout of cardless payments through BSP EFTPoS terminals planned in Q4 2025.



+75k

Wantok Wallet customers joined since Feb 2025



+280k

Number of transactions using Wantok Wallet



K47m

Total kina value of transactions via Wantok Wallet



# Summary & Close

We are supporting our communities, investing in the growth of the region and delivering strong shareholder value

### STRONG GROWTH FUNDAMENTALS

- More customers are choosing to bank with us
- We remain the market leader in our region
- We are driving success through modernization and innovation

### ROBUST BALANCE SHEET

- Our business has strong momentum as we invest for growth
- We are focused on our customers, automating and streamlining processes, and disciplined risk management
- A strong balance sheet and prudent capital management

### CONSISTENT SHAREHOLDER RETURNS

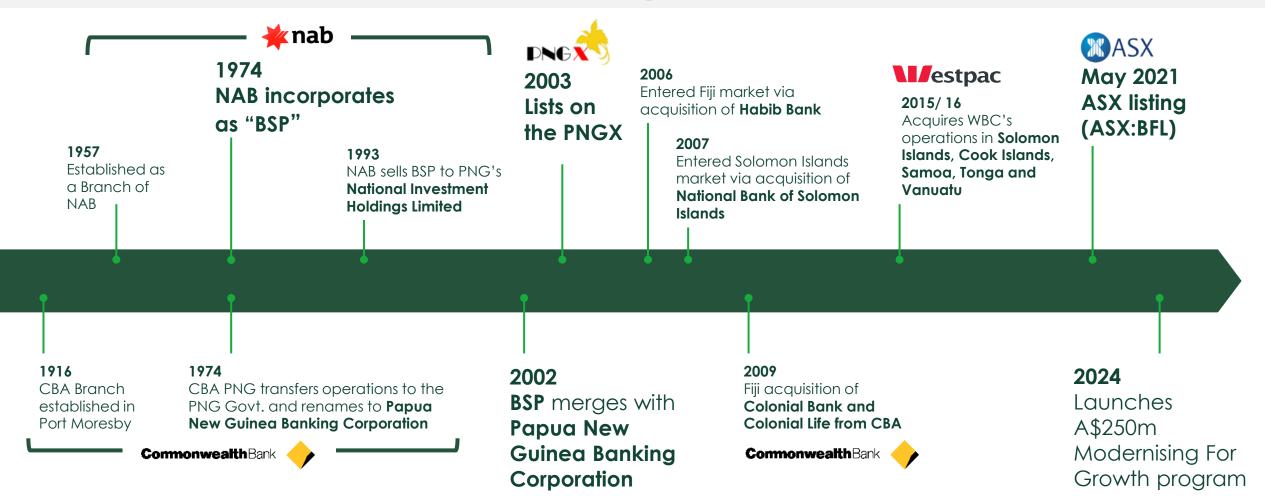
- 22 years of consistent profitability
- Interim dividend of K0.50 for 1H25, an 11.1% increase on 1H24
- 371% Total Shareholder Return over the past 10 years

OUR DISCIPLINED FOCUS ON SUSTAINABLE GROWTH LAYS A SOLID FOUNDATION FOR THE FUTURE

# Appendices

# Our History

## Over 100 years old



### Board of Directors

# Guiding Strategic Growth

Our Board of Directors are committed to financial resilience, innovation and community-driven growth across the South Pacific. With decades of global and local governance experience, the Board has a deep understanding of our region's unique opportunities and challenges, and a determination to support businesses, empower communities and enhance Financial inclusion.



ROBERT G. BRADSHAW, LLB Chairman, Non-Executive Director

Appointed Chairman: February 2023



MARK T. ROBINSON Group Chief Executive Officer and Managing Director

Appointed Executive Director: March 2023



PATRICIA TAUREKA-SERUVATU LLB, MACID Non-Executive Director

Appointed: April 2022 Committees: • Chair



FRANK BOURAGA CPA, MACID Non-Executive Director

Appointed: December 2020 Committees: • • Chair



Non-Executive Director

Appointed: April 2023 Committees: • Chair



SYMON BREWIS-WESTON (HONS), MAPPFIN

Appointed: April 2021 Committees:

Non-Executive Director

**DAVID HORNERY** Non-Executive Director Appointed: February 2025

Committees:



**DONNA COOPER** Non-Executive Director

Appointed: February 2025

Committees:



STEPHEN BEACH BSC (ECON. & ACC), CPA Non-Executive Director

Appointed: February 2024 Committees:



PRISCILLA KEVIN BSCS, MAICD Non-Executive Director

Appointed: April 2020 Committees:

**Board Committees** 

 Board Audit and Compliance Committee

Board Risk Committee

 Remuneration and Nominations Committee

### Executive Team



PETER BESWICK
Deputy Group Chief
Executive Officer



GLEN SKAROTT Group Chief Financial Officer



NUNI KULU Group Chief Operating Officer



VANDHNA NARAYAN Group Chief Compliance Officer



BEN WAVELL-SMITH Group Chief Risk Officer



ROHAN GEORGE Group General Manager Treasury & Markets



DANIEL FAUNT Group General Manager Corporate Bank



RONESH DAYAL Group General Manager Retail Bank



PAUL BLACK Group General Manager Pacific Markets



JONATHAN HARVEY Group General Manager People & Culture



MARYANN LAMEKO-VAAI Group Chief Auditor



HARI RABURA
Group General Manager
Corporate Affairs &
Community



RICHARD NICHOLLS Group Chief Information Officer