

MARKET ANNOUNCEMENT

19th December 2024.

Notice of VanCare Insurance Limited Temporary Office Closure

FijiCare Insurance Limited ('FijiCare') wishes to convey its deepest sympathies to those impacted by the recent earthquakes in Vanuatu, our thoughts and prayers are with the nation as they navigate through this period.

We have established contact with our team at VanCare Insurance Limited ('VanCare') a wholly owned subsidiary of FijiCare located in Port Vila and we are glad to report that members of our staff are safe. Minimal damages were sustained as the office remains intact.

Following the declaration of the 7-day state of emergency in Vanuatu, we have activated Level 3 Protocol at VanCare in accordance with our Business Continuity Plan which warrants a "Complete Office Shutdown". In light of this, the VanCare physical office will be temporarily closed, and operations suspended till further notice. We have undertaken this measure to prioritise the safety and well-being of our staff and clients in Vanuatu.

We remain dedicated to maintaining the highest possible level of service. Therefore, in the interim, the team at the Head Office, FijiCare will manage urgent matters, ensuring essential services remain accessible and inquiries are addressed within a reasonable timeframe on behalf of VanCare.

For any urgent queries or matters regarding VanCare please do not hesitate to contact the VanCare Executive Director, Ms. Sima Mala via email to sima@fijicare.com.fj.

Our thoughts and prayers are with the nation of Vanuatu, and we stand in solidarity with them through this adversity and remain committed to supporting their recovery.



Mr. Dumith Fernando
Chairman



Mr. Avi Raju
Executive Director



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