



MARKET ANNOUNCEMENT

26th April 2021

In light of the COVID-19 preventative measures placed by the Fijian Government, FijiCare Insurance Limited (FIL) has activated the company's Business Continuity Plan. As FIL business is considered an essential service, our Suva office will be operating as follows until further notice:

- Our Suva office at Level 4 and Level 9 at FNPF Place, Victoria Parade Suva will be closed to the general public from 26th April 2021;
- Our staff will be working remotely, however, staff in essential areas in which customer queries, claims and attention is needed will be working both from home and at the offices as and when the situation requires.

The above protocols, established in line with FIL's Business Continuity Plan, ensure that our customer service remains uninterrupted, whilst also safeguarding the health of our staff and reducing the risks of virus transmission to customers, staff, and the general public. FijiCare prioritizes its customers and assures its customers that FijiCare employees have the capacity to work remotely.

Should you have any queries, please contact the following key persons:

Function	Person Responsible	Contact Information
Claims	Ms. Masina Sagaitu	896 0572/896 0573 masina@fijicare.com.fj
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	Ms. Taufa Qereitoga	896 0571 taufa@fijicare.com.fj
Finance	Mr. Edwin Chand	931 9058 edwin@fijicare.com.fj
	Mr. Victor Robert	999 1778 victor@fijicare.com.fj
Marketing	Mr. Joni Naverebalavu	999 9561 joni@fijicare.com.fj
Motor	Ms. Sima Mala	999 1776 sima@fijicare.com.fj
General Operations	Ms. Krishika Narayan	999 1774 krishika@fijicare.com.fj

FIL wishes you and your families good health. Please wear a mask, practise social distancing, download and activate the CareFiji App and Stay Safe.

"better health for Fiji"

For further information, please visit the FijiCare website: www.fijicare.com.fj.



Mr. Avi Raju
Executive Director



Mr. Victor Robert
Company Secretary