



29<sup>th</sup> July 2020

MARKET ANNOUNCEMENT

**FijiCare Insurance Services at Oceania Hospitals**

FijiCare Insurance Limited (FIL) wishes to inform all its policy holders, brokers, and the market generally that the insurance services provided at Oceania Hospitals Private Limited (OHPL) has now normalised and that our policy holders would now be able to access all services covered as per their respective policy terms.

Following some unresolved issues between FIL and OHPL regarding the charges for services rendered to FIL policy holders, on 24<sup>th</sup> July 2020, OHPL announced that it will no longer accept FIL policy holders insurance cards to settle payments and that the services would be extended on a strictly cash basis only.

FIL hereby confirms that all outstanding issues with OHPL has now been resolved and that our policy holders would now be able to access all services at OHPL without any restrictions.

FIL sincerely apologises for any inconvenience caused to our policy holders. Policy holders who may have been impacted by the disruptions in services are requested to contact Ms. Masina Sagaitu via [masina@fijicare.com.fj](mailto:masina@fijicare.com.fj) or Ms. Jasmine Chand via [jasmine@fijicare.com.fj](mailto:jasmine@fijicare.com.fj).

For any further information, please contact FIL Managing Director, Mr. Peter McPherson via [peter@fijicare.com.fj](mailto:peter@fijicare.com.fj) or 9991777.

A handwritten signature in black ink, appearing to be 'P. McPherson', written over a horizontal dotted line.

Mr Peter McPherson  
**Managing Director**

A handwritten signature in black ink, appearing to be 'V. Robert', written over a horizontal dotted line.

Mr Victor Robert  
**Company Secretary**

***"better health for Fiji"***